



UNIVERSITY
of
GREENWICH

CERTIFICATE

This is to certify that

NAME

has attended and successfully completed
a course in

ENGLISH for TOURISM

The course covered the following areas:

- restaurants and lodging • travel and transportation
- cruise ships and travel packages • money
- dealing with problems and emergencies
- cultural differences • communication • reservations
- customer care • guided tours

Date of Issue:

Course held at:

Course duration: 50 hours

Certificate Number:

Course Coordinator:

(Signature)



Professor Judith Burnett
FHEA ACIM FRSA
Pro Vice Chancellor
Faculty of Architecture, Computing
and Humanities
UNIVERSITY OF GREENWICH



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