

INTERNATIONAL VOCATIONAL ENGLISH EXAMINATIONS



English for Taxi Drivers: General Description

PART 1 Listening (approx. 10 minutes)	<i>Task type:</i> Multiple choice <i>Format:</i> ten unrelated dialogues of about 30 seconds' duration, each followed by a 3-option multiple choice item
	The candidates listen to a short dialogue, then choose the correct statement from three that are based on the dialogue. The recordings are dialogues between two interacting speakers (conversations, interviews, discussions, etc.).
	Task Focus: identifying detail, understanding and interpreting information, specific information, gist, detail, main idea, function, purpose, attitude, opinion, etc.
	Marking Scheme: 10 items x 2 points = 20 points
	NOTE: Each part is heard twice.
PART 2 Knowledge of Linguistic Means (15 minutes)	Task type: Multiple choice Format: 18 4-option multiple choice sentences Task Focus: lexical Marking Scheme: 18 items x 2 points = 36 points
	Topic areas: taxi driver training, regulation, traits, work conditions, hours, shifts, breaks, actions, destinations, directions, recommendations, fares, money, car parts, exterior, interior, gauges & meters, flat tires, pre-shift inspection, vehicle maintenance, navigation routes, measurements, map reading, picking up, hailing a cab, taxi stands, airport taxi, dispatchers, customer service, small talk, passenger requests, lost property, special needs, child passengers, transporting animals, language barriers, road safety, traffic violations, reckless driving, accidents, liability, auto insurance, health, safety, confrontation, stress ,fatigue, building a taxi business, record keeping, technology, electric & hybrid cabs
PART 3 Knowledge of	Task type: Multiple choice Format: 16 2-option multiple choice exchanges
Language Functions	Task Focus: lexico-grammatical
(10 minutes)	Marking Scheme: 16 items x 1 point = 16 points
	<i>Functions:</i> describing order of events; talking about routines; giving assurances; expressing confusion; asking for a favor; describing a location; making recommendations; approximations; asking for information; asking about product features; asking for an explanation; emphasizing a point; making an appointment; expressing preference; expressing uncertainty; making comparisons; interrupting someone; asking about time; discussing experience; giving compliments; starting a conversation; making a request; describing an object; confirming details; offering choices; suggesting a solution; requesting assistance; asking what's wrong; expressing regret; demanding an explanation; expressing concern; cautioning someone; discussing consequences; expressing sympathy; giving warnings; asking about outcome; dealing with complaints; offering encouragement; persuading someone
PART 4 Reading (10 minutes)	Task type:Multiple choice – True/False/Doesn't sayFormat:Three short texts (60-100 words each) containing factual information related to the field ofTaxi Drivers;the first two texts are followed by two 3-option multiple choice questions each, while thethird text is followed by two True/False/Doesn't Say questions.Task Focus:understanding detail, specific information, implication, attitude, reference and meaningMarking Scheme:6 items x 3 points = 18 points
	NOTE: All the texts are related to the specific field of study.
PART 5 Writing Awareness (15 minutes)	Task type: A gapped text Format: One text (100-200 words) from which five sentences, phrases, words or headings have been removed and placed in a jumbled order, together with an extra option as a distractor, above the text. Task Focus: recognition of writing features and language as required in their field of study
	Marking Scheme: 5 items x 2 points = 10 points
	NOTE: The candidate may be asked to complete a license application, job interview notes, a cab company brochure, a shift change request form, a cab driver's trip log, a mechanic's report, a taxi receipt, a public notice, a driver's checklist, a sales form, a vehicle manual, route directions, a company memo, a website, a customer survey, a customer feedback form, a lost property form, an incident report, a traffic citation, or an inspection report. This task is based on elements of writing that the candidates will need to produce in the field of Taxi Drivers for professional purposes.
Duration: 60 minutes	Marks: TOTAL: 100 points
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